



Aero Services Credit Union



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AERO SERVICES CREDIT UNION SELECTS SMART SOLUTION'S UNIVERSA® PLATFORM TO ADVANCE AND POWER ITS DIGITAL TRANSFORMATION

Investment in modern core banking technology will strengthen digital services, operational efficiency and the member experience.

PORT OF SPAIN, Trinidad & Tobago, August 24th, 2026 — Aero Services Credit Union has selected Smart Solution Inc.'s Universa® Core Banking Suite as the technology platform to support the Credit Union's next phase of digital transformation, strengthening its operational capabilities and enhancing the delivery of services to its members.

The selection follows a comprehensive evaluation process undertaken by Aero Services, which included a rigorous Request for Proposal (RFP), platform demonstrations and detailed technical and commercial assessments. Universa® was selected based on its real-time architecture, integrated capabilities, digital-first functionality and track record supporting financial cooperatives across the Caribbean.

Aero Services Credit Union has built a proud legacy of financial service, trust and member commitment in Trinidad & Tobago and this investment forms part of a continued focus on modernising its operations and positioning the Credit Union to respond to the evolving financial needs and expectations of its members.

"This decision reflects our continued commitment to strengthening the services we provide to our members and ensuring that Aero Services remains positioned for the future. Universa® provides an integrated platform that will allow us to improve efficiency, enhance our digital capabilities and create an even better experience for our members."

—Mr. Richard Allan, General Manager, Aero Services Credit Union Co-operative Society Limited

Commenting on the strategic significance of the partnership, the President of AERO Services said the decision reflects the Board's commitment to ensuring the Credit Union remains progressive, sustainable and responsive to the changing financial services environment.

“As a Board, we recognise that the long-term strength of Aero Services depends on our ability to evolve whilst remaining firmly focused on the needs of our members. This investment represents an important step in that journey, providing the technological foundation to support sustainable growth, greater innovation and continued value for our membership.”

— Mr. Brent Gaspard, President, Board of Directors, Aero Services Credit Union Co-operative Society Limited

Through the implementation, Aero Services will gain access to an integrated, real-time banking ecosystem encompassing core banking, internet and mobile banking, loan origination and workflow automation, member relationship management, business intelligence and reporting, document management, enterprise security and API FinTech integrations.

“We are incredibly proud to have earned Aero Services’ mandate. Their selection of Universa® is a testament to the agility, service commitment, and future scalability of our platform — and a reflection of the trust that credit unions across the Caribbean continue to place in Smart Solution.”

— Raniero Corsini, Business Development Manager, Smart Solution Inc.

This partnership marks a significant milestone in Smart Solution’s regional presence, with Aero Services joining a growing community of financial cooperatives using the Universa® platform across the Caribbean. Smart Solution is also engaged with other credit unions in Trinidad and Tobago as it continues to expand its presence in the local market.

“AERO Services is exactly the kind of forward-thinking institution for which we built Universa®. This partnership marks another proud step in our mission to modernize cooperative banking across the Caribbean — and we are only just getting started in Trinidad & Tobago.”

— Ilean Tait, President & CEO, Smart Solution Inc.

Smart Solution’s Universa® platform is currently in use at leading credit unions across the Caribbean, including CICS Co-operative Credit Union in the Cayman Islands — now one of the largest credit unions in the region with over US\$854 million in assets — as well as multiple institutions across Jamaica, and a rapidly expanding pipeline of T&T institutions.

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ABOUT AERO SERVICES CO-OPERATIVE CREDIT UNION

AERO Services Co-operative Credit Union is a member-owned financial cooperative proudly serving its members in Trinidad & Tobago. Guided by the philosophy of “People Helping People,” AERO Services provides a comprehensive range of financial products and services, playing a vital role in supporting the financial wellbeing of its members and communities across Trinidad & Tobago.

ABOUT SMART SOLUTION INC.

Smart Solution Inc. is a global fintech company delivering modern core banking and digital banking solutions to credit unions and financial institutions throughout North America, the Caribbean, and Southeast Asia. Its flagship platform, Universa®, provides a real-time, cloud-enabled banking ecosystem designed to help institutions accelerate growth, improve operational efficiency, enhance member experiences, and embrace the future of digital banking with confidence. For more information, visit www.smartsolution.com.

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