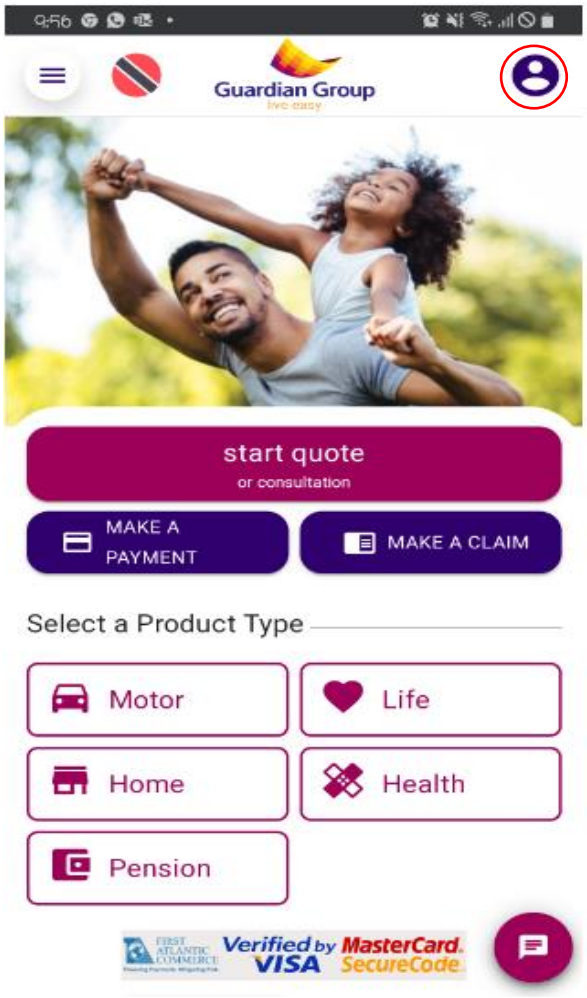
Procedure to Download Health e-Card

Log Into My Guardian Group via https://www.myggonline.app/ navigate to the Login tab highlighted below. (To download App for iOS & Android See Fig.1)

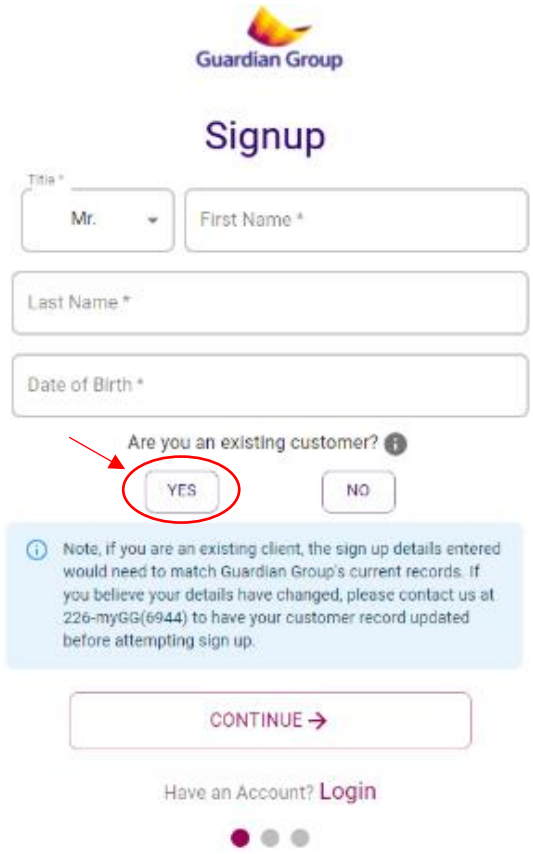
- **For members who have already created an account your same credentials can be used kindly skip steps 1 – 2.**



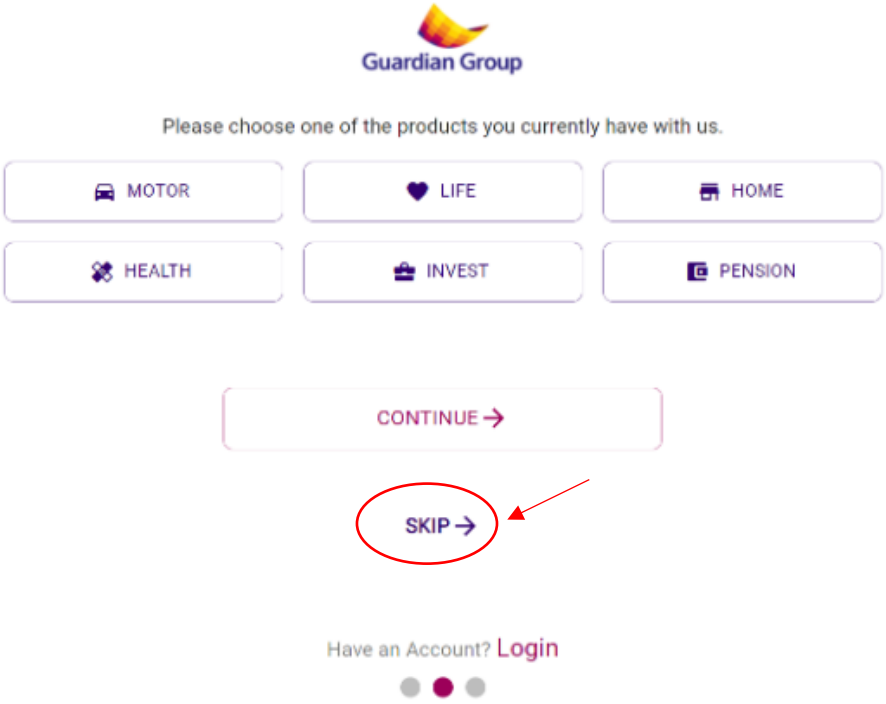
1. Click on icon on top right hand corner to Log In or create a new account.

    - For clients who have already signed up to receive their health claim reimbursement via ACH, the same email address must be used when creating your new account. If you have not signed up for ACH, please contact you Agent or Customer Service Representative to have this completed.

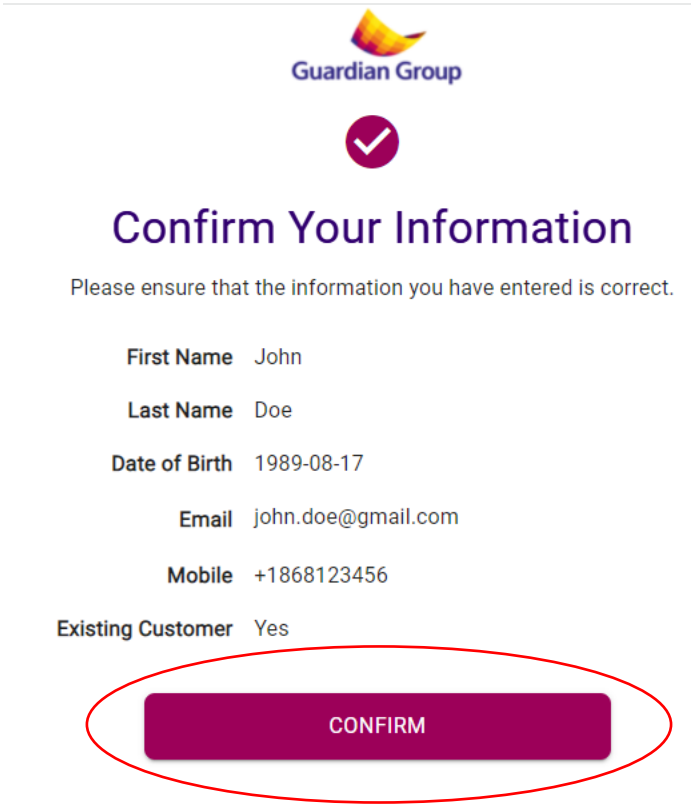
2. Kindly complete all fields, then select “Yes” as circled below, as your health coverage has already started.



3. Screen below would appear kindly click “SKIP” circled below.

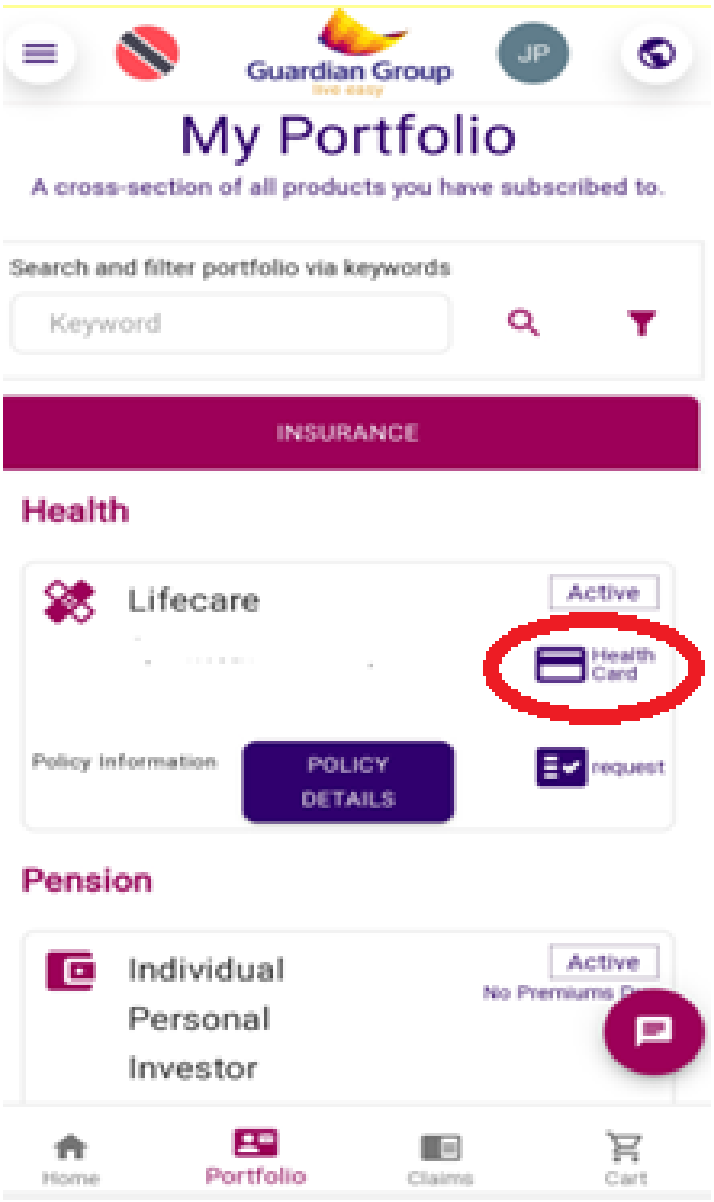


4. Confirmation screen would appear to ensure information enter is correct. Once information is true and correct hit “confirm” circled below.

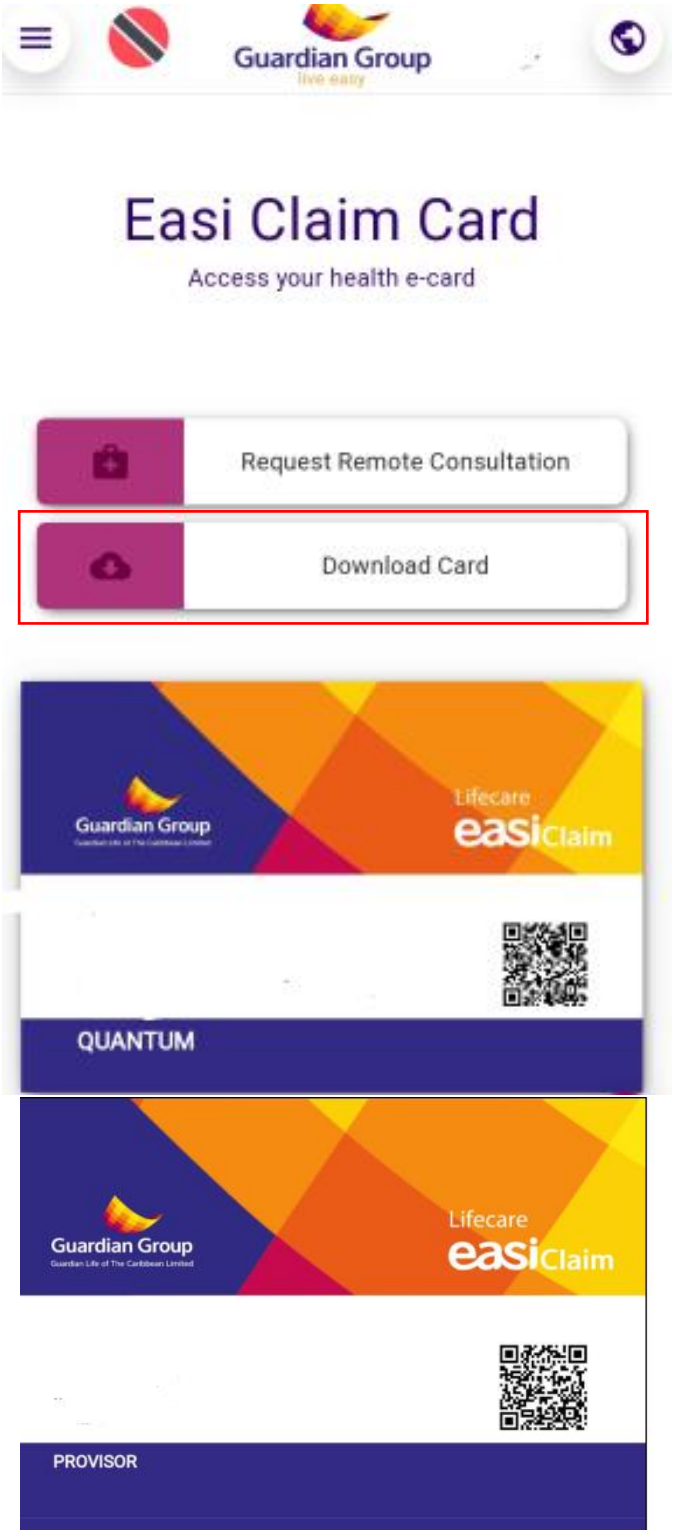


5. Verification code would be sent to email address, use this six (6) digit code to verify your identity.

6. After verification the undermentioned screen would appear. Under “Health” click on “HealthCard” icon



7. Image of card would appear and click “Download Card” to generate your Health e-card. The downloaded Health e-card can be saved as an image on your mobile device or emailed for your records.

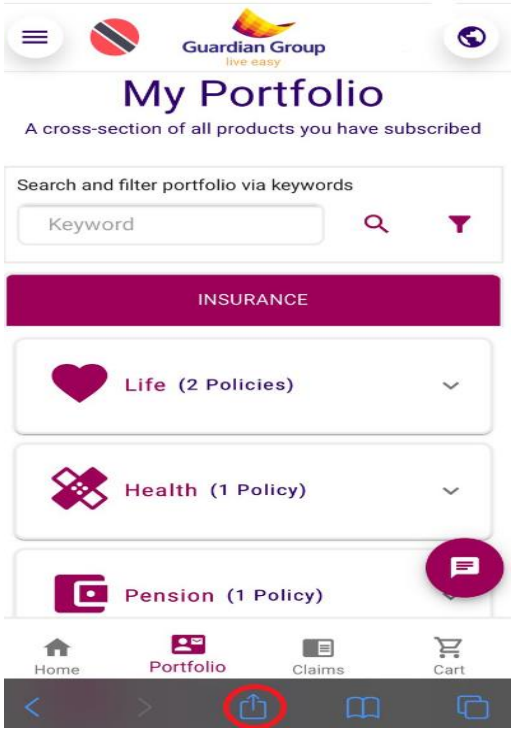


For Quantum on EasiClaim see **Reference 1** below

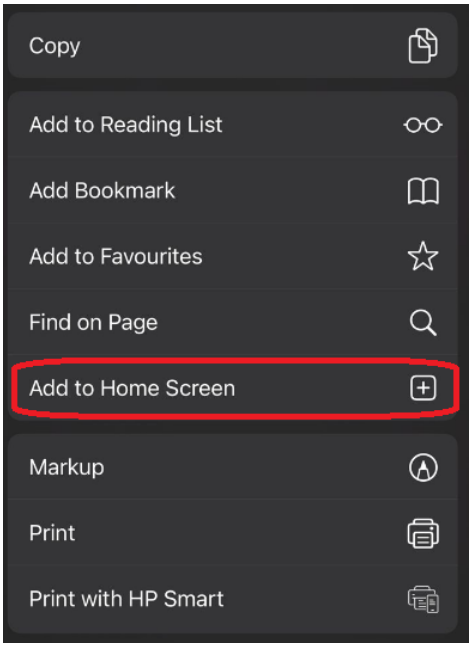
Figure 1

iOS

1. When page is loaded, click on icon circled below.

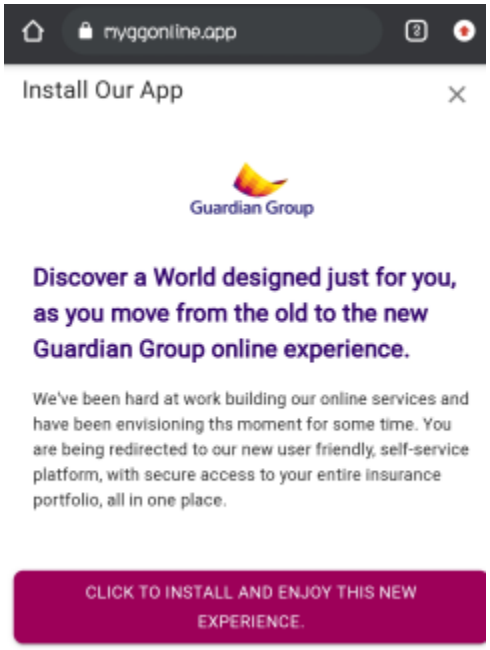


2. Click on Add to Home Screen circled below.

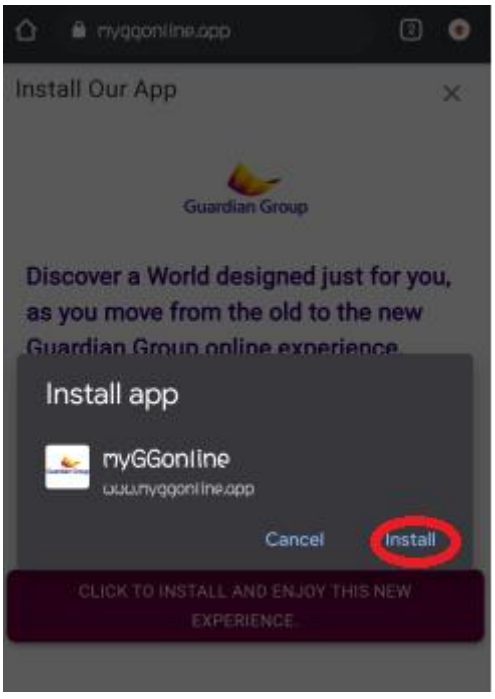


Android

1. When page is loaded, click coloured tab.



2. After completing Step 1, Page below would appear. Click Install.



Reference 1

Quantum on EasiClaim

Introducing the Quantum Card to the EasiClaim Suite of Services.

Now you can experience the ease and convenience of the paperless submission of claim forms to Guardian Life with our new Quantum Health E-card.

Here's how you benefit:

Easily scan and submit electronic claims at one of our Providers.

· Conveniently continue to pay in full without having to submit a paper claim for reimbursement.

· Reduce the turnaround time for reimbursement into your bank account.